

'CLEAN'TOBER

Landers Cleaning Co Monthly Newsletter

October 2015

		<h2>Helping Women With Cancer</h2> <p>We've partnered with Cleaning For a Reason!</p> <p>CFR is a non-profit company that recruits maid services across the nation to donate FREE home cleaning to women being treated for any type of cancer. We are happy to be a participating cleaning company and help as many women as possible.</p> <p>Learn more about these services and make a donation at cleaningforareason.org</p>
		

IMPORTANT UPDATES

NEW!

CANCELLATION & RESCHEDULE POLICY

NEW!

We are working to make every clients' scheduled cleaning as **reliable and routine** as possible. Please see the below policy and feel free to contact us with any questions. As we implement this new policy we understand there may be some individual scenarios that we will consider.

CANCELLATION

We're happy to offer our clients **TWO** service *cancellations* per year **WITHIN** 72 hours of your scheduled service **free of charge!**

For cancellations made in less than 72 hours prior to scheduled service or after the allotted **TWO** per year a \$25 service fee will be charged.

RESCHEDULE

Need to reschedule your service? Sure thing! You can feel free to do so within **ONE WEEK** of your service up to **FOUR** times a year **free of charge!**

For a rescheduled service requested with less than **ONE WEEKS** notice or after the allotted **FOUR** per year a \$25 service fee will be charged.

**ALL SCHEDULING INQUIRIES SHOULD NOW BE SENT TO
SCHEDLUING@LANDERSCLEANING.COM**

Check us out online @ www.landercleaning.com

Improving our Service

Our goal at Landers Cleaning Co. is to provide premium cleaning services to all of our clients' individual needs each and every time we clean. We strive to stand out from our competition by rejecting complacency and making our clients feel comfortable addressing any questions/concerns they have with our work. It's VERY important to us that you are happy with our work after every cleaning.

If you feel like our service has changed our you would simply like us to re-evaluate your cleaning needs please contact me directly.

Help us better meet your cleaning needs and expectations!

Sincerely,

Eric Landers, President

443-388-0260

eric@landerscleaning.com

Contact Us

Give us a call, email or text message for more information about our products and services.

Visit us on the web at

www.landerscleaning.com

Referral Program 'CLEANTOBER' SPECIAL

Refer a friend & get them to call for an estimate BY NOVEMBER 1st and receive a **FREE MANICURE & 1 FREE CLEANING**

(*client must agree to regularly scheduled cleaning*)

Sign up for credit card payment below

Name on credit card: _____

Credit card #: _____

Expiration Date: _____

Security Code: _____

Billing Zip Code: _____

Select One:

Authorization for LCS to bill this card for a one time cleaning

Authorization for LCS to bill this card after each cleaning (We will keep your CC info securely on file)

Signature: _____

IF RECEIPT PREFERRED Select One (if not, please omit:)

Email receipt to: _____

Text receipt to: _____